

May 8, 2007

To: Dr. Roger Munger

From: Sally Ferguson, Grassroots Programs Director, Winter Wildlands Alliance

Subject: Boise State University Technical Communications Service Learning Project

I would like to acknowledge the outstanding management and organizational skills and high level of professionalism demonstrated by Andrew Cornell in working with Winter Wildlands Alliance as part of a team project to revise *The Winter Wildlands Alliance Toolkit* and create a new PowerPoint presentation and template.

The Toolkit is an activist resource created specifically for use by skiers and snowshoers interested in preserving and protecting quiet winter recreation opportunities on western Snowbelt forests. The presentation and template is an additional tool designed to appeal to three diverse audiences.

The revision transformed a six chapter scrapbook of guidelines and fact sheets into a concisely written and organized eight chapter Toolkit. This is the only publication of its kind and is a very important resource for Winter Wildlands Alliance activists, many of whom live in small, distant mountain communities. The presentation is visually interesting and clearly communicates Winter Wildlands' mission. It is artfully designed with terrific graphics and text and will be very useful for many different presenters.

Working with Mr. Cornell was a very positive experience for me. Good communication skills, follow through, ability to meet deadlines and a thorough understanding of Winter Wildlands' needs and expectations contributed greatly to a final product that exceeded expectations.

On behalf of Winter Wildlands Alliance, I extend sincere thanks and gratitude for an outstanding job! I would welcome another Technical Communications Service Learning Project opportunity.

Sincerely,

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